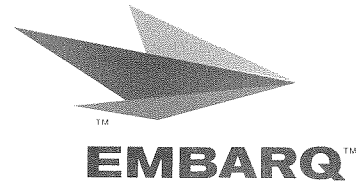


Voice | Data | Internet | Wireless | Entertainment



Embarq
Mailstop: KSOPKJ0402-4005
5454 W. 110th Street
Overland Park, KS 66211
EMBARQ.com

August 30, 2006

Dear EMBARQ™ Long Distance Customer:

IMPORTANT NOTICE ABOUT YOUR LOCAL TOLL & LONG DISTANCE SERVICE

We recently informed you that Embarq is in the process of finalizing the sale and transfer of your local telecommunications services in October to Rural Telephone Service Company, Inc. We continue to finalize those plans for the sale of your telephone exchange. As a reminder, RuralTel will begin providing your local service on October 1, 2006. Both Embarq and RuralTel are working hard to ensure the transition of your local service is as smooth as possible.

As part of this process, Embarq is notifying customers that receive their intraLATA local toll service from the Embarq local service division about the effect of this transition on that service. Your current long distance service plans are dependent upon you receiving EMBARQ™ local services. Therefore, the transfer of your EMBARQ™ local services to RuralTel does not enable you to keep your intraLATA local toll service with the Embarq local service division. Similarly, the transfer also does not enable you to keep the long distance plan you currently have with our long distance affiliate, Embarq Communications, Inc.

If Embarq Communications, Inc. remains as your interLATA long distance provider and if you do not choose another intraLATA local toll provider prior to **October 1, 2006**, you will be transferred to Embarq Communications, Inc. for your intraLATA local toll service. At that time, your long distance plan for both interLATA long distance and intraLATA local toll will automatically convert to the plan described below, effective October 1, 2006. Your interLATA long distance and intraLATA local toll plans with Embarq Communications, Inc. will be automatically changed and no further action is required on your part. Your provider of intraLATA local toll service will no longer be the Embarq local service division, and Embarq Communications, Inc. will become your provider of that service. No fee will be assessed for transferring you to Embarq Communications, Inc. for intraLATA local toll service.

You are not obligated or required to keep Embarq Communications, Inc. as your long distance provider for intraLATA local toll or interLATA long distance services. Please contact us at 1-800-788-3500 to speak to a customer service representative about the status of your current EMBARQ long distance services or to choose another long distance provider, or if you have any complaints before, during, and after this transfer process.

If we do not hear from you by **October 1, 2006**, and you are still an Embarq intraLATA local toll and Embarq Communications, Inc. interLATA long distance customer, you will be automatically enrolled in our **EMBARQ™ 7 Cents All the Time** residential toll plan. Under Federal Communications Commission rules, any restrictions or "freezes" you may have placed on your account to block changes to your preferred long distance carrier will be removed as a part of the transfer process. Your new local carrier can reinstate such restrictions if you wish. This does not prevent you from choosing another long distance provider at any time prior to September 28, but you may be subject to a fee for switching long distance carriers.

The EMBARQ 7 Cents All the Time plan offers a low state-to-state and in-state rate of \$0.07 per minute, and a monthly recurring charge of \$4.95. In addition, to thank you for being a loyal long distance customer, Embarq will waive the monthly recurring charge of \$4.95 for the first six months of this plan by crediting your EMBARQ long distance bill. With the transfer of your local telephone services to RuralTel, your EMBARQ long distance charges will be billed on a separate monthly statement.

Embarq looks forward to continuing to serve your long distance needs with the above-mentioned plan. Please contact us at 1-800-788-3500 with any questions or to discuss our other long distance plan options.

Sincerely,

Embarq